2011 Consumer Confidence Report

Water System Name: **Norris Canyon P.O. Association** Report Date: 06/14/12

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2011.

Type of water source(s) in use: Springs

Name & location of source(s): Spring 01 (Upper Spring); Spring02 (Cistern Spring); Spring 03 (Lower Spring). Springs are located near Norris Canyon Road, Castro Valley, California.

Drinking Water Source Assessment information: Spring 01: completed March 2003; Springs 02 & 03 completed October 2002. All 3 springs are considered most vulnerable to grazing (5 large animals or equivalent per acre), not associated with any detected contaminants. For a copy, contact Pam Evans (510) 620-3457 at the California Dept. of Public Health, DDWEM, SF Dist., DWFOB, 850 Marina Bay Pkwy, Richmond, CA 94804.

Time and place of regularly scheduled board meetings for public participation: Board meetings are held bi-monthly. Time and location are announced by handbill, e-mail and/or telephone calling-post.

For more information, contact: Anita Thomas, WQ Monitor Phone: (510) 582-3301

TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (ug/L)

ppt: parts per trillion or nanograms per liter (ng/L)

ppq: parts per quadrillion or picogram per liter (pg/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the state Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, 7, and 8 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The Department allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (complete if bacteria detected)	**Highest No. of Detections**	**No. of months in violation**	**MCL**	**MCLG**	**Typical Source of Bacteria**
Total Coliform Bacteria	(In a mo.) 1	0	More than 1 sample in a month with a detection	0	Naturally present in the environment
Fecal Coliform or *E. coli*	(In the year) 1	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or *E. coli*	0	Human and animal fecal waste

TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (complete if lead or copper detected in the last sample set)	**No. of samples collected**	**90th percentile level detected**	**No. sites exceeding AL**	**AL**	**PHG**	**Typical Source of Contaminant**
Lead (ppb)	5	7.5	0	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	5	0.89	0	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL**	**PHG (MCLG)**	**Typical Source of Contaminant**
Sodium (ppm)	06/10/09	21		none	none	Salt present in the water and is generally naturally occurring
Hardness (ppm)	06/10/09	250		none	none	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

*****Any violation of an MCL or AL is asterisked. Additional information regarding the violation is provided later in this report.*

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL [MRDL]**	**PHG (MCLG) [MRDLG]**	**Typical Source of Contaminant**
Gross Alpha Particle Activity (pCi/L)	8/16/06 11/15/06 2/7/07 5/9/07	2.02	0.31 – 4.06	15	(0)	Erosion of natural deposits.
Radium 228 (pCi/L)	8/16/06 11/15/06 2/7/07 5/9/07	0.643	0.00 – 1.44	5	0.019 (0)	Erosion of natural deposits.
Chromium (ppb)	6/10/09	4.4		50	(100)	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits.
Fluoride (ppm)	6/10/09	0.15		2.0	1	Erosion of natural deposits; water additive which promotes strong teeth (not added by NCPOA); discharge from fertilizer and aluminum factories.
Nickel (ppb)	6/10/09	11		100	12	Erosion of natural deposits; discharge from metal factories.
Nitrate (as nitrate, NO_3) (ppm)	07/27/11	13		45	45	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits.
TTHMs (Total Trihalomethanes) (ppb)	9/1/09	1.91		80	N/A	By-product of drinking water disinfection.
Chlorine (ppm)	2009 RAA	1.9	0.6 – 3.3	[MRDL = 4.0 (as Cl_2)]	[MRDLG = 4 (as Cl_2)]	Drinking water disinfectant added for treatment.

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL**	**PHG (MCLG)**	**Typical Source of Contaminant**
Color (Units)	6/10/09	1		15	N/A	Naturally-occurring organic materials.
Odor—Threshold (Units)	6/10/09	1		3	N/A	Naturally-occurring organic materials.
Total Dissolved Solids (TDS) (ppm)	6/10/09	360		1000	N/A	Runoff/leaching from natural deposits.
Specific Conductance (µS/cm)	6/10/09	560		1600	N/A	Substances that form ions when in water; seawater influence.
Chloride (ppm)	6/10/09	15		500	N/A	Runoff/leaching from natural deposits; seawater influence.
Sulfate (ppm)	6/10/09	19		500	N/A	Runoff/leaching from natural deposits; industrial wastes.

TABLE 6 – DETECTION OF UNREGULATED CONTAMINANTS					
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**Notification Level**	**Health Effects Language**
None					

**Any violation of an MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.*

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. NCPOA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT				
Violation	**Explanation**	**Duration**	**Actions Taken to Correct the Violation**	**Health Effects Language**
None				

For Water Systems Providing Ground Water as a Source of Drinking Water

TABLE 7 – SAMPLING RESULTS SHOWING FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLES					
Microbiological Contaminants (complete if fecal-indicator detected)	**Total No. of Detections**	**Sample Dates**	**MCL [MRDL]**	**PHG (MCLG) [MRDLG]**	**Typical Source of Contaminant**
E. coli	(In the year) 0		0	(0)	Human and animal fecal waste
Enterococci	(In the year) 0		TT	n/a	Human and animal fecal waste
Coliphage	(In the year) 0		TT	n/a	Human and animal fecal waste

Summary Information for Fecal Indicator-Positive Ground Water Source Samples, Uncorrected Significant Deficiencies, or Ground Water TT

SPECIAL NOTICE OF FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLE
N/A

SPECIAL NOTICE FOR UNCORRECTED SIGNIFICANT DEFICIENCIES
N/A

VIOLATION OF GROUND WATER TT				
TT Violation	**Explanation**	**Duration**	**Actions Taken to Correct the Violation**	**Health Effects Language**
None				

(Summary Information for Operating Under a Variance or Exemption